



“It’s a little bit unique.” – that’s how Wilson Medic One General Manager Tony Cormick describes the relationship with Synergy Energy, and in particular Western Australia’s Muja Power Station.

Located 225 kilometres south-east of Perth, sick or injured Muja employees are 100 percent reliant on the on-the-ground team for first-aid and pre-hospital care. Medics must be well versed in the kinds of scenarios likely to play out in the electricity production sector, and geared with the knowledge, equipment and medication to react quickly to a wide range of situations.

Creating pathways to change

When Synergy recently called on Wilson Medic One to conduct an audit of Muja’s Medical Centre and procedures, it was the beginning of a long and lasting partnership.

The audit team worked through a comprehensive guide and checklist to create a detailed report about compliances and non-compliances to clinical practice guidelines and state legislation. From here we turned to our clinical governance expertise to create recommendations for pathways back to OH&S compliance, and remedies to get medical staff functioning to their highest possible capabilities.

From proposals to procedures

Due to the success of the audit, Wilson Medic One has now been engaged to manage all of Muja’s medical compliance and operations onsite.

This has allowed us to follow through on our audit recommendations, delivering new best practice solutions, including poisons permit management procedures and higher levels of in situ medical training. “Instead of Muja medics just doing their medical response or clinical practices, they can actually teach first-aid as well,” Cormick says. “Our clinical guidelines are very similar to what’s used in the best state ambulance services across the country, so they mirror the paramedic’s ability to provide that level of care to the patient onsite.”

Putting people first

For Muja workers this means that better-trained medical staff have access to more medications, allowing a wider range of injuries to be treated in a compliance-driven way.

And for the business these better clinical outcomes mean decreased lost time injuries and more dollars in the bank. Putting the wellbeing of people first underlies the success of the Synergy Energy/Wilson Medic One partnership. Providing a 360 approach to medical governance and delivering best practice solutions to onsite medical care not only saves time and money, but ultimately will save lives.